

HITTING THE COLD SPOTS

summary
~~cheat-sheet~~ for referrers

THE ADMIN BIT:

Hitting the Cold Spots is funded by Hampshire County Council and delivered by specialist energy advisers at the Environment Centre (tEC).

WHAT THEY CAN HELP WITH:

- New boilers
- Repairing boilers
- Small measures for saving energy and keeping warm (like LED light bulbs and draught-proofing tape)
- Temporary heating
- Complex situations with gas and electricity suppliers
- Personalised energy-saving advice

HOW THEY CAN HELP CLIENTS:

By phone: 0800 804 8601

By email: staywarm@environmentcentre.com

At home visits (if phone or email isn't possible)

NOTES TO SELF:

tEC is looking for people on a low income or whose health might be made worse in the cold weather, but they'd like to speak to anyone struggling in Hampshire because other types of support might be available.