

# The Energy Companies Obligation (ECO)

ECO provides help for eligible households to improve the energy efficiency of their homes. Measures are subsidised or free depending upon household circumstances and property characteristics. Support is available via three strands:

Name	Carbon Saving Communities (CSCO)	Home Heating Cost Reduction (Affordable Warmth) (HHCRO)	Carbon Emission Reduction (CERO)
Eligibility	Households situated within a target area*	Private tenants/ owner occupiers receiving eligible benefits	Any hard to treat home (can work alongside the Green Deal)
Aim	Reduce the carbon emissions associated with households in the poorest areas	Reduce the cost of heating for lower income households. This strand is also referred to as the Affordable Warmth Obligation.	Reduce the carbon emissions of older and hard-to-treat properties which are too expensive to insulate without subsidies
Basic measures	<ul style="list-style-type: none"> <li>-Cavity wall insulation</li> <li>-Loft insulation</li> <li>-District heating</li> <li>-Other efficiency improvements</li> </ul>	<ul style="list-style-type: none"> <li>-Faulty boiler replacement</li> <li>-New central heating systems</li> <li>-Cavity wall insulation</li> <li>-Loft insulation</li> <li>-Other efficiency improvements</li> </ul>	<ul style="list-style-type: none"> <li>-Hard-to-treat cavity wall insulation</li> <li>-Solid wall insulation</li> <li>-Loft insulation (as a secondary measure)</li> <li>-Other efficiency improvements</li> </ul>

\*and households situated within rural areas receiving HHCRO benefits (but not necessarily private tenants/ owners)

**Call 0800 804 8601 for free, independent and local advice**